

## **FAQs for Gingerbread Summer Zone**

### **What is the ratio of staff to campers?**

Summer Zone has a ratio of one (1) staff member per every eight (8) campers.

### **Do you offer extended care?**

We do not offer extended care. We expect participants to be picked-up at the designated time. Please refer to the welcome packet for more information regarding our late pick-up fee policy.

### **How old does my child have to be to attend Gingerbread Summer Zone?**

We offer camp for 3 – 5 year olds as well as Parent & Me classes. In order to be eligible for a specific class your child must be the right age by the start of the camp. Parent & Me class are offered for children 2 – 3 years and a parent is required to attend/participate in the class.

### **Does my child have to be completely potty-trained?**

Our policy reflects what is developmentally appropriate for children. All children in our 3, 4, or 5 year old camp programs must be toilet proficient by the start of the camp. This does not apply for our Parent & Me class.

### **Is my child provided snack daily?**

We do not provide snack. Each child will bring a light snack daily. Please pack a healthy balanced snack that does not require refrigeration. Your child will be provided with water. Please keep in mind we are a peanut/nut free school.

### **How do you handle food allergies?**

Any child who has a life-threatening allergy/medical condition must have their parent complete a *Consent and Directions to Staff for the Self-Administration of Medicines form*. Constant communication between parents and staff regarding planned activities is necessary. Please contact us at (925) 931-3430 if you have any questions.

### **Do you offer make-up options or refunds for missed classes?**

If a child misses a class we do not offer make-up classes nor do we offer refunds. Refunds will only be issued if you cancel your registration 10 days prior to the start of class.

### **Is there a dress code for Gingerbread Summer Zone?**

We encourage children to come to camp wearing clothes that they can get dirty and that are easy to maneuver on their own in the restroom. All children are required to wear closed-toed shoes. We recommend your child wears sunscreen during the Summer Zone program.



**Who is allowed to pick-up my child?**

All parents or those identified on the Release Authorization Form may sign a child in and out daily. Please contact staff if you need to update the form. Those listed on the form are the only ones allowed to pick up campers; this is to ensure you and your child's safety. Please inform those listed on the form that they will need to present their Photo ID when picking up campers. Your assistance with this process is appreciated.

